



DIVISION OF HEALTH CARE FINANCING

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Department of Health and Family Services

MEMORANDUM

DATE: April 18, 2003

TO: Audiologists, Hearing Instrument Specialists, Speech and Hearing Clinics, and Managed Care Organizations

FROM: Peggy B. Handrich, Associate Administrator
Division of Health Care Financing 

SUBJECT: Wisconsin Medicaid Hearing Services Handbook

The Division of Health Care Financing (DHCF) is pleased to provide you with a copy of the new Hearing Services Handbook. This handbook articulates current Medicaid policies found in the Wisconsin Administrative Code, HFS 101-108, as they apply to hearing services. All policies included in this handbook are effective for dates of service on and after August 1, 2003.

The Hearing Services Handbook incorporates all current Medicaid hearing services information into a single reference source that we trust is easy to use and understand. It replaces all prior hearing services publications. It does **not** replace the All-Provider Handbook and all-provider *Wisconsin Medicaid and BadgerCare Updates*, the Wisconsin Administrative Code, or Wisconsin Statutes.

Subsequent changes to hearing services policy will be published, first in *Updates*, and then in Hearing Services Handbook revisions.

Additional Copies of Publications

All Updates and the Hearing Services Handbook can be downloaded from the Medicaid Web site at www.dhfs.state.wi.us/medicaid.

If you have questions about the information in this handbook, please contact Wisconsin Medicaid Provider Services at (800) 947-9627 or (608) 221-9883.

Thank you for providing Medicaid hearing services.

HIPAA and the Information in This Handbook

Wisconsin Medicaid will issue revised instructions for completing paper claims and prior authorization (PA) requests, including samples of properly completed forms, effective dates, and information for ordering new forms. These revised instructions will ensure that Wisconsin Medicaid is consistent with the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

Providers should pay special attention to *Wisconsin Medicaid and BadgerCare Updates* released in July and August 2003 to keep informed of these important changes. Providers must use the information in these Updates, along with this handbook, to ensure proper claims and PA submission.